

# <u>The HideAway – at Hidden Valley estate</u>

~A Farmhouse Stay~

## Room Tariff:

Room Rates Rs.5000/- for week days and Rs.6000/- for weekends starting Friday. Sundance Deluxe room with wrap around verandah/sit out at Rs.6000/- per night for week days and Rs.7000/- per night for weekends starting Friday.

All rooms are double occupancy.

Diwali room tariff Rs.7000/- per night. (10<sup>th</sup> November – 15<sup>th</sup> November)
Max occupancy is 2 adults &1 child below age 12. Extra bed available on request at 1000/- per bed/per night. Special rates applicable on festive seasons.
The above are room rates with complementary breakfast, other F&B Extra. Air Conditioned rooms will be charged Rs.500/- extra per day, per room.

DAY package cost is Rs.1000/-per adult and Rs.500/- per child below age 12. Rs. 550/- per person for lunch.

Charges per pet is Rs.300/- & Charges for pet meals are Rs 175/-per meal Note: Room tariff and food bill to be paid ONLINE for confirmation. Other settlements is by cash or online transfer. We do not accept credit or debit cards.

<u>Meals:</u>

Lunch & Dinner Buffet @ Rs.550/- each, per person All other days have fixed Menu.

Buffet food is strictly NOT allowed to be taken into the rooms.

Storage of personal beverages in our fridge will be charged

a corkage of Rs.20/- per can, per day.

If you liked our service and would like to show your appreciation, then Tips should be put into the tip box so all are benefitted by the same. Please Do Not tip individually.

~ Check in -12.00 noon, Check Out - 11.00 am ~

We have a Swimming pool for you to relax in and also a Splash pool for your pets. Pets are not allowed into the Human pool, a fine of Rs.5000/- will be levied if pets are seen in the Swimming pool. (we will need to empty out the pool, a total waste of 150,000 litres) \*\*

\*\*\*\*NO SMOKING inside our rooms\*\*\*\*

Note: Do fill up the Booking form, this is required for a reservation. A payment in advance is needed for confirming your booking in our records.

# **Cancellation Policy:**

(All charges are on room rates and apply to total booking cancellation or part room cancellation) Cancellation charge. 25% if cancelled a week in advance \* 50% if cancelled within the week \* 100% if cancelled one day prior to booking or on the same day

Note: Any postponement of the booking will be treated as a cancellation and will be governed by the cancellation policy.

#### Pets:

You want to bring the WHOLE family with you on your family vacation! At The HideAway, we can help you include them! But we, as you do with your own home, have some rules. If you wish to bring your pet you must notify us when you make your reservation.

NOTE: If you have an aggressive/unfriendly dog, it would need to be kept with you on a leash to avoid fights with other guest pets / resident dogs. The HideAway reserves the right to insist that a dog is kept on leash if aggressive tendencies are noticed.

#### **Rules:**

- Bathing and flea dipping must be done before your arrival.
- The limit is no more than two pets each per room. Please do not leave your dog in the room unattended. If you leave your pet alone in your room ,he/she can feel lonely and cry.
- Do keep your pets off the furniture and the beds. We may be forced to charge you an extra Rs 500/- if we have to remove your pets hair or dirt from the beds or sitting areas.
- We suggest you leash your pets initially until he/she is used to the new surroundings and other pets around. We would not like any accidents.
- The whole estate has a single entry gate with a 7 foot wall all around .
- Pets are allowed to run outside the resort area ,but do realise that this is a semi wilderness area and for the protection of your pet, you must accompany them.
- Do clean up after your pet.
- Pets have their own "Play pool". Pets are NOT allowed into the swimming pool meant for humans or other water bodies on the property.
- Our Pet play pool is cleaned everyday, but during rainy and windy weather, it may be closed for maintenance due to leaves or other debris falling into it.

We want you and your pets to enjoy the place but do remember, "Your pet is your responsibility".

## **General Rules:**

- Continuous & excessive noise is against the ethos of The HideAway & is not permitted.
- There are designated party areas around each cottage. Please use these places for your get together ,&do refrain from encroaching on the privacy of other guests.
- Common areas like the lounge area & dining area, which belongs to all the guests should not be used for private parties.
- Seating is arranged in the garden area for dining purposes.
- All our meals are buffet style & will be served only at the designated dining counter.
- Buffet food is NOT allowed to be taken to the rooms. If food is required to be taken into the rooms ,request for the A la carte menu.
- Room service is not encouraged, but in certain cases is available & will be treated as A la carte.
- Late checkout can be requested and is subject to availability of rooms.
- Parking is at your own risk & The HideAway is not responsible for any damages.
- Vehicles are to be parked in designated areas only & on one side of the road.
  - Our security personnel will help you park your vehicles.

# • Thank you